

## Section 8B - Warranty Statements (Rotary Screw Products)

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### Warranty

#### Quincy Compressor® Industrial Screw Products

- ◆ QGS (5-150 horsepower ONLY) ◆ QGSV (10-60 horsepower ONLY) Rotary Screw Compressors  
(operating at 175 PSIG full load pressure or less)

#### Standard Warranty

Quincy Compressor (Seller) warrants products of its own manufacture against defects in workmanship and materials under normal use and service, as follows:

Packaged Compressors - Twelve (12) months from date of start-up or eighteen (18) months from date of shipment from the factory, whichever occurs first.

(QGSV) Variable Speed Drive - Twelve (12) months from date of start-up or registration or eighteen (18) months from date of shipment from the factory, whichever occurs first.

Packaged Refrigerated Dryers - Twelve (12) months from date of start-up or eighteen (18) months from date of shipment from the factory, whichever occurs first.

#### 3-Year Extended Warranty

Quincy Compressor (Seller) warrants products of its own manufacture against defects in workmanship and materials under normal use and service, as follows:

Packaged Compressors - Twelve (12) months from date of start-up or eighteen (18) months from date of shipment from the factory, whichever occurs first.

Packaged Refrigerated Dryers - Twelve (12) months from date of start-up or eighteen (18) months from date of shipment from the factory, whichever occurs first.

Airend on Packaged Compressors - Three years (36) months from the date of start-up (not to exceed 42 months from the date of shipment), including parts and labor for the first twelve (12) months only and parts only after twelve (12) months.

Air/fluid Reservoir Tanks - Three years (36) months from the date of start-up (not to exceed 42 months from the date of shipment), including parts and labor for the first twelve (12) months only and parts only after twelve (12) months. In the event of a reservoir tank failure, the parts and labor coverage is limited to the reservoir tank itself and does not cover the separator element(s) or loss of fluid.

Heat Exchangers - Three years (36) months from the date of start-up (not to exceed 42 months from the date of shipment), including parts and labor for the first twelve (12) months only and parts only after twelve (12) months. In the event of a heat exchanger failure, the parts and labor coverage is limited to the heat exchanger itself and does not cover the loss of fluid.

Drive Motor - One year (12) months from date of start-up (not to exceed 18 months from date of factory shipment), including parts and labor.

#### AUTHORIZED START-UP OPTIONAL:

A properly completed QGS/QGSV warranty registration form is required at [www.quincycompressor.com](http://www.quincycompressor.com), but no start-up submission is required. Extended warranties are available, as noted on page 27-29 of this document with an authorized start up by a Quincy authorized representative. A properly completed start-up report is optional; this form must be completed by an authorized Quincy distributor and submitted within thirty (30) days of start-up to be eligible for the extended warranty. Completed start-up must be submitted by the distributor through the Quincy Compressor partner portal website ([www.QuincyHQ.com](http://www.QuincyHQ.com))

Genuine Parts and Fluids - The compressor must be maintained with QuinSyn-Plus (8,000 hour maximum), QuinSyn-XP (12,000 hour maximum) or QuinSyn-F food grade (6,000 hour maximum). Maximum fluid change intervals are noted per fluid. Actual fluid change interval is to be determined by fluid sampling report, not to exceed maximum fluid change interval. Fluid samples must be taken every 2,000 hours or as directed by the analysis report and submitted to Quincy Compressor's sample laboratory. For light usage units, a fluid sample must be taken a minimum, of every six (6) months, beginning at start-up.

Only Genuine Quincy Compressor maintenance and replacement parts may be used on the air compressor, with records indicating properly scheduled service and genuine parts used, otherwise the Quincy QGS/QGSV 3-Year Extended Warranty is voided.

## Section 8B - Warranty Statements ( Rotary Screw Products)

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### Warranty (Continued)

Quincy Compressor® Industrial Screw Products  
◆ QGS (5-150 horsepower) ◆ QGSV (10-60 horsepower)  
(operating at 175 PSIG full load pressure or less)

#### 5-Year Extended Warranty

Quincy Compressor (Seller) warrants products of its own manufacture against defects in workmanship and materials under normal use and service, as follows:

Packaged Compressors - Twelve (12) months from date of start-up or eighteen (18) months from date of shipment from the factory, whichever occurs first.

(QGSV) Variable Speed Drive - Twelve (12) months from date of start-up or registration or eighteen (18) months from date of shipment from the factory, whichever occurs first.

Packaged Refrigerated Dryers - Twelve (12) months from date of start-up or eighteen (18) months from date of shipment from the factory, whichever occurs first.

Airend on Packaged Compressors - Five years (60) months from the date of start-up (not to exceed 66 months from the date of shipment), including parts and labor for the first twelve (12) months only and parts only after twelve (12) months.

Air/fluid Reservoir Tanks- Five years (60) months from the date of start-up (not to exceed 66 months from the date of shipment), including parts and labor for the first twelve (12) months only and parts only after twelve (12) months. In the event of a reservoir tank failure, the parts and labor coverage is limited to the reservoir tank itself and does not cover the separator element(s) or loss of fluid.

Heat Exchanger- Five years (60) months from the date of start-up (not to exceed 66 months from the date of shipment), including parts and labor for the first twelve (12) months only and parts only after twelve (12) months. In the event of a heat exchanger failure, the parts and labor coverage is limited to the heat exchanger itself and does not cover loss of fluid.

Drive Motor- Five years (60) months from date of start-up (not to exceed 66 months from date of factory shipment), including parts and labor.

#### AUTHORIZED START-UP REQUIRED:

A properly completed start-up form and report and the QGS/QGSV warranty registration is required to obtain the 5-year extended warranty. The 5-year extended warranty is available with an authorized start up by a Quincy authorized representative. A properly completed start-up report is required; this form must be completed by an authorized Quincy representative and submitted within thirty (30) days of start-up to be eligible for the extended warranty. Completed start-up must be submitted online through the Quincy Compressor partner portal website ([www.QuincyHQ.com](http://www.QuincyHQ.com))

Genuine Parts and Fluids - The compressor must be maintained with QuinSyn-Plus (8,000 hour maximum), QuinSyn-XP (12,000 hour maximum) or QuinSyn-F food grade (6000 hour maximum). Maximum fluid change intervals are noted per fluid. Actual fluid change interval is to be determined by fluid sampling report, not to exceed maximum fluid change interval. Fluid samples must be taken every 2,000 hours or as directed by the analysis report and submitted to Quincy Compressor's sample laboratory. For light usage units, a fluid sample must be taken a minimum, of every six (6) months, beginning at start-up.

Only Genuine Quincy Compressor maintenance and replacement parts may be used on the air compressor, otherwise the Quincy QGS/QGSV 5-Year Extended Warranty is voided.

#### **NOTICE!**

Quincy Compressor reserves the right to modify or withdraw this QGS/QGSV Warranty program at any time on units not already covered by this QGS/QGSV Warranty program. Normal rules of warranty apply regardless of coverage length. This QGS/QGSV warranty is non-transferable.

The customer and/or the Quincy authorized distributor must maintain copies of start-up forms, all maintenance records, parts purchases, and sampling reports. The following records will be required for warranty airend replacement and/or warranty claim consideration and should be submitted to the Quincy Compressor Customer Service Department.

## Section 8B - Warranty Statements (Rotary Screw Products)

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### Warranty (Continued)

Quincy Compressor® Industrial Screw Products  
◆ QGS (5-100 horsepower) ◆ QGSV (10-60 horsepower)  
(operating at 175 PSIG full load pressure or less)

### 5-Year Extended Warranty (Continued)

- a) A completed Airend Failure Information form
- b) A copy of the QGS/QGSV warranty Registration/Agreement form
- c) Copies of all maintenance logs for the unit
- d) Proof of purchase of genuine Quincy parts and fluids
- e) Copies of all fluid analysis reports

Notice of the alleged defect must be provided to Quincy Compressor in writing with all identifying details including serial number, model number, and type of equipment and date of purchase, within thirty (30) days of the discovery of defect during the warranty period.

Seller's sole obligation on this warranty shall be, at its option to repair, replace or refund the purchase price of any product or part thereof which proves to be defective. If requested by the Seller, such product or part thereof must be promptly returned to the Seller, freight collect, for inspection.

Seller warrants factory repaired or replaced parts of its own manufacture against defects in material and workmanship under normal use and service for ninety (90) days or for the remainder of the warranty on the product being repaired, whichever is longer.

This warranty shall not apply and Seller shall not be responsible nor liable for:

- a) Consequential, collateral or special losses or damages;
- b) Equipment conditions caused by fair wear and tear, abnormal conditions of use, accident, neglect or misuse of equipment, improper storage or damages resulting during shipment;
- c) Deviation from operating instructions, specifications, or other special terms of sales;
- d) Labor charges, loss or damage resulting from improper operation, maintenance or repairs made by person(s) other than Seller or Seller's authorized service station.
- e) Improper application of product
- f) Acts of God

In not event shall Seller be liable for any claims, weather arising from breach of contract or warranty of claims of negligence or negligent manufacture, in excess of the purchase price.

### **F NOTICE!**

Quincy Compressor reserves the right to modify or withdraw this QGS/QGSV Warranty program at any time on units not already covered by this QGS/QGSV Warranty program. This warranty is applicable to QGS/QGSV compressors shipped from Quincy Compressor on or after September 1st, 2010 unless otherwise cleared with Quincy Bay Minette Service Department.

### **F NOTICE!**

This warranty is the sole warranty of seller. Any other warranties, expressed or implied, including any warranties of merchantability or fitness for a particular use are hereby excluded.

Register all standard warranties online at [www.quincycompressor.com](http://www.quincycompressor.com)

Submit all rotary screw start up reports online at [www.QuincyHQ.com](http://www.QuincyHQ.com)