



PRODUCT RECOMMENDATION: Bixelon: Pens

February 2015

To All Users, OEM's and Distributors:

Bixelon encourages and promotes a proprietary labeled KICTeam thermal printer cleaning pen (Bixelon PN PCP-R200II/STD) as part of their standard business operations. The pens are referenced in their product manuals and operators handbooks.

The KICTeam product*, its benefits and usage information can be found in numerous user manuals on the Bixelon website (see example pictured from SLP-T400/T400E/T403/T403E/T40xx User Manual pg30):

<http://www.bixelon.com>

Sincerely,

John Condon
Vice President of Operations
Direct: 207-514-7230
E-mail: jcondon@kicteam.com
Website: www.kicteam.com

*This product is saturated with **Electronics Cleaner 01**

BIXOLON

SLP-T40xx

6. Cleaning Head

Printing quality might be degraded by dust, foreign substance, adhesive substance, or other pollution materials stuck in the printer head or inside the printer.

When dirty, clean the print head as follows:

* CAUTION

- Make sure to turn the printer power off prior to cleaning.
- As the print head gets very hot during printing, if intending to clean the print head, turn the printer power off and wait approximately 2-3 minute before commencement.
- When cleaning the print head, take care not to touch the heated portion of the print head.
- Printer Head is susceptible to damage from static electricity, etc.
- Take care not to allow the print head to become scratched and/or damaged in any way.

6-1 Cleaning Head

- 1) Open the paper cover and Ribbon Assembly and then use the cleaning pen to clean the head in the direction from the center of the head to the edges.
- 2) After cleaning the head, do not use the printer until the alcohol used for cleaning evaporates completely (1-2 min) and the printer has completely dried.

* Perform the cleaning process each time the paper roll is replaced to prevent print quality deterioration.

