



## PRODUCT RECOMMENDATION: Intermec

November 2014

To All Users, OEM's and Distributors:

Intermec encourages and promotes proprietary labeled KICTeam thermal printer cleaning cards and swabs as part of their standard business operations. Our cards and swabs\* are referenced in their product manuals and operator's guides.

The KICTeam product, its benefits and usage information can be found in numerous product reference materials on the web under section for cleaning the printer:

[http://apps.intermec.com/downloads/eps\\_man/935-025.pdf](http://apps.intermec.com/downloads/eps_man/935-025.pdf)

[http://apps.intermec.com/downloads/eps\\_man/935-046.pdf](http://apps.intermec.com/downloads/eps_man/935-046.pdf)

Sincerely,

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### Cleaning the Printhead With the Linerless Printer Abrasive Cleaning Card

Excessive media adhesive buildup on the surface of the printhead insulates the heating elements from the media. The result is an overall degradation in print quality and a reduction in the heat dissipation from the printhead. This can cause excessive thermal stress on the heating elements that can lead to premature printhead failure. If you try to compensate for weaker print quality by turning up the print energy, it adds to the thermal stress on the printhead.

Isopropyl alcohol alone may not effectively remove burnt-on buildup. An abrasive cleaning card is an effective tool for removing buildup.

#### Printhead Cleaning Schedule

Cleaning Schedule	Cleaning Procedure
After each roll of media (152.4 meters or 6,000 inches)	Clean the printhead with isopropyl alcohol and a cotton swab or isopropyl alcohol cleaning (IPA) cards or pens. <ul style="list-style-type: none"> <li>• IPA cleaning card (P/N 1-110501-00)</li> <li>• IPA cleaning pen (P/N 1-091501-01)</li> </ul>
After every 10 rolls of media (1,524 meters or 60,000 inches)	Clean the printhead with an abrasive cleaning card (P/N GEZ4008TB).

To order IPA cards, IPA pens, or abrasive cleaning cards, contact

1-110501

Intermec COMPONENT SPECIFICATION		
APPROVED SOURCE LIST		
Intermec P/N	Manufacturer	Manufacturer's Part Number
1-110501-00	KICTeam, Inc.	K36927-145689

\*These products are saturated with **Wonder Solvent or Electronics Cleaner 01**