

Dec 10th, 2010

Re: Canon CR-Series Check Transport Cleaning

Dear Canon CR-Series Check Transport Customers:

Thank you for using Canon's CR-Series Check Transports. This letter is to inform you that Canon USA does not approve of or condone the use of any commercial home or office cleaners to clean and maintain our Check Transports. In addition to following maintenance instructions illustrated in our Instruction Manual, Canon USA recommends the use of KICTeam's Waffle Technology Canon Check Transport Cleaning Card to ensure the machine's optimal performance. This is the only cleaning card approved to effectively clean our check transports.

Sincerely,

CANON U.S.A. Inc.



Mark Machida
Senior Director
Image Filing Systems Div.