

To: All Quincy Compressor Q-SERV Users (East)

From: Quincy Compressor

Subject: Blue Alert #1208

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SNEAK PEEK: Quincy Compressor Announces Its New Business Processes Tools Coming in 2013!



Out with the OLD, and in with the NEW

TRANSITION ONE: Beginning in July, Q-SERV access will end and transfer to a new portal website called **QuincyHQ** - found directly at www.QuincyHQ.com. The new site offers a convenient, easy-to-access "front door" to all Quincy Compressor's online tool. A single password allows access to the entire collection of systems for doing business with Quincy. Among the many benefits, users will see the following:

- **Improved Speeds:** The new site is built on a robust and dependable platform.
- **Parts Orders Processed through Virtual Engineer:** Entering parts orders will transition from iStore directly into Virtual Engineer.
- **Message Central:** Communications and related information are all housed in one easy-to-remember location.
- **New Warranty Claims Application:** In the near future, warranty claims will be processed through an upgraded system called DisWaNT.

Please cascade this important information throughout your organization.

IMMEDIATE ATTENTION is required to prepare for properly accessing **QuincyHQ** in July, when it replaces Q-SERV. Each user must take the following steps:

1. **REGISTER for the WEBINAR:** Every user must attend one of the upcoming webinars introducing the new web portal. A company-issued email address for each registrant is required to register. All current Q-SERV users will

receive a copy of this Notification via email. If your colleagues did not receive this communication, or if you are aware of colleagues who are sharing accounts (NET LOGINS), please ensure they register individually for the webinar.

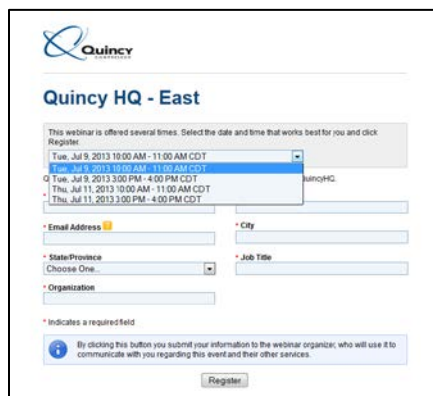
2. **GAIN ACCESS:** All current Q-SERV users, as well as all attendees who register for the webinar, will receive access to **QuincyHQ**. It is strongly recommended that users do not share login credentials with any co-workers to ensure everyone has the appropriate access. This also protects each user from erroneously being locked out when passwords change.
3. **RECEIVE NEW CREDENTIALS:** Your **QuincyHQ** username is your email address. After the webinar, Quincy's site administrators will use the company issued email address provided at the time of registration, to send an email prompting you to create your new password credentials. **Also, beginning July 1st, your Virtual Library account name will become your email address. Your password will remain the same.**

To register for **QuincyHQ** training and to ensure you have access to this new system, please click the **GoToMeeting** link below (or copy and paste into your web browser) and select a session that best fits your schedule:

<https://attendee.gotowebinar.com/rt/2476617307314526464>

Each session will contain training on **QuincyHQ**, new documents that will be generated by the North America Service Center and how to access DisWaNT.

We appreciate your patience and support during these integrations and believe the new systems will improve how you do business with us!

A screenshot of a web registration form titled 'Quincy HQ - East'. The form includes a dropdown menu for selecting a session time, with options like 'Tue, Jul 9, 2013 10:00 AM - 11:00 AM CDT'. Below the dropdown are input fields for 'Email Address', 'City', 'State/Province', 'Job Title', and 'Organization'. A 'Register' button is at the bottom. A small disclaimer at the bottom states: 'By clicking this button you submit your information to the webinar organizer, who will use it to communicate with you regarding this event and their other services.'

For questions concerning **Transition One**, email:

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