



# Royal Blue Warranty Adaptation

Rotary Screw Products

Excerpted from the Warranty Policies &  
Procedures Handbook - Book No. X-659-4



Book No. X-659-4A

February 2017 Edition

## Section 8B - Warranty Statements ( Rotary Screw Products)

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### Royal Blue Extended Warranty

Quincy Compressor® Industrial Rotary Screw Vacuum Products  
QSV, Vacuum Pumps

Nominal Change Interval Minimums

Air Filter(s) 4000 running hours or 1 year, whichever comes first Oil Filter(s) 8000 running hours

Separator Element(s) 4000 running hours or 1 year, whichever comes first Electrical Cabinet Filter(s) 8000 running hours or 2 years, whichever comes first

The above service intervals are minimums. Extreme conditions may require more frequent service. All other service indicated in the owner's manual must be completed at the time intervals specified.

Normal rules of warranty apply regardless of coverage length. Inlet valves, fluid pumps and shaft seals are covered by the standard (1 year) warranty terms and are not included in the Royal Blue Warranty program. The Royal Blue Warranty is non-transferable.

The customer and/or Quincy Distributor must keep copies of all maintenance records, parts purchases and sampling reports. The following records will be required for warranty air end replacement and/or warranty claim consideration and should be submitted to the Quincy Compressor Customer Service Department:

- A completed Air end Failure Information form.
- A copy of the Royal Blue Warranty Registration/ Agreement form.
- Copies of all maintenance logs for the unit.
- Proof of purchase of genuine Quincy parts and fluids.
- Copies of all fluid analysis reports.

Notice of the alleged defect must be given to Seller in writing with all identifying details including serial number, model number, type of equipment, and date of purchase, within thirty (30) days of the discovery of same during the warranty period.

Seller warrants factory repaired or replaced parts of its own manufacture against defects in material and workmanship under normal use and service for ninety (90) days or for the remainder of the warranty on the product being repaired, whichever is longer.

This warranty shall not apply and Seller shall not be responsible nor liable for:

- a) Consequential, collateral or special losses or damages;
- b) Equipment conditions caused by fair wear and tear, abnormal conditions of use, accident, neglect or misuse of equipment, improper storage or damages resulting during shipment;
- c) Deviation from operating instructions, specifications, or other special terms of sales;
- d) Labor charges, loss or damage resulting from improper operation, maintenance or repairs made by person(s) other than Seller or Seller's authorized service station.
- e) Improper application of product.

In no event shall Seller be liable for any claims, whether arising from breach of contract or warranty of claims of negligence or negligent manufacture, in excess of the purchase price

### **NOTICE!**

This warranty is the sole warranty of seller. Any other warranties, expressed or implied, including any warranties of merchantability or fitness for a particular use are hereby excluded.

## Section 8B - Warranty Statements (Rotary Screw Products)

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### Royal Blue Warranty

#### Quincy Compressor® Industrial Screw Products (150 PSI & Below)

##### ◆ QGV ◆ QSI ◆ QGD through 2016 ◆ QGB (20-60 horsepower)

Seller warrants products of its own manufacture against defects in workmanship and materials under normal use and service, as follows:

**Packaged Compressors** - Twelve (12) months from date of start-up or eighteen (18) months from date of shipment from the factory, whichever occurs first.

**Airend on Packaged Compressors (for service at full-load pressure at or below 150 psig)** - Ten years (120 months) from date of startup (not to exceed 126 months from date of shipment from the factory).

**Air/fluid Reservoir Tanks** - Five years (60 months) from date of start-up (not to exceed 66 months from date of shipment), including parts and labor. In the event of a reservoir tank failure, the parts and labor coverage is limited to the reservoir tank itself and does not cover the separator element(s) or loss of fluid.

**Air and Fluid Heat Exchangers** - Five years (60 months) from date of start-up (not to exceed 66 months from date of shipment), including parts and labor for the first twelve (12) months, parts only after twelve (12) months. In the event of a heat exchanger failure, the parts and labor coverage is limited to the heat exchanger itself and does not cover the loss of fluid. Remote mounted coolers are excluded from the Royal Blue Warranty.

**Drive Motors** - Five years (60 months) from date of start-up (not to exceed 66 months from date of shipment), including parts and labor. Royal Blue warranty does not cover medium voltage (above 575 volt, 3 phase) or customer specified motors. Before any motor repairs or replacements are performed, the factory must be contacted at the time of failure in order to approve any further action.

**Drive Coupling Elements (QGV, QSI, & QGD)** - Five years (60 months) from date of start-up (not to exceed 66 months from date of shipment), including parts and labor. (Machine must be installed and operated in accordance with the Operator's Manual.)

**Drive Belts (QGB)** - One year (12 months) or 4000 hours from date of start-up, including parts and labor.

**Variable Speed Drives (if applicable)** - Five years (60 months) from date of start-up (not to exceed 66 months from date of shipment), including parts & labor for the first year (12 months), parts only for the remainder of the warranty period. Unit must be installed indoors in a well ventilated environment & a line reactor purchase (from Quincy Compressor) is required.

**Remanufactured Airend** - Twelve (12) months from date of shipment from the factory.

**Parts** - Ninety (90) days from date of Distributor sale or one (1) year from date of factory shipment.

With respect to products not manufactured by Seller, Seller will, if practical, pass along the warranty of the original manufacturer.

The terms of coverage for the Royal Blue Warranty are listed below. Failure to follow the terms will invalidate the Royal Blue Warranty.

#### **AUTHORIZED START-UP REQUIRED:**

The distributor performing the start-up is required to submit a start-up report to the Bay Minette Service Department upon installation of Quincy Compressor rotary screw products. The start-up report must be submitted to Quincy Compressor online via the Distributor Login link on the homepage of the Quincy Compressor website ([www.quincycompressor.com](http://www.quincycompressor.com)). Start-up sheets are supplied with all rotary screw products, however, a fee of \$100.00 will be charged for submitting a paper start-up report.

#### **GENUINE PARTS AND FLUIDS**

The compressor must be maintained with QuinSyn-PG (8,000 hours maximum), QuinSyn-XP (12,000 hours maximum), QuinSyn-Plus (8,000 hours maximum) or QuinSyn-F fluid (6,000 hours maximum). Maximum fluid change intervals are noted per fluid. Actual fluid change interval is to be determined by fluid sampling report, not to exceed maximum fluid change interval. Fluid samples must be taken every 2,000 hours or as directed by the analysis report. **Light use units must have fluid samples taken at minimum every six (6) months.**

Only genuine Quincy Compressor maintenance and replacement parts may be used on the compressor.



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